

Appendix 6

Test Purchase with the Guide Dog Association.

Journey:	Summary
1	<p>Driver passed this test purchase with excellent feedback from the guide dog owners. The driver was very helpful in assisting the guide dog owners in and out of the vehicle with good communication. He did not charge any extra payment for the journey to include the guide dogs.</p> <p>The feedback on the type of vehicle being an estate vehicle was also excellent as there was plenty room to accommodate 3 passengers and the 2 guide dogs.</p>
2	<p>Driver passed this test purchase with good feedback from the guide dog owners. The driver was very helpful and polite and was willing to accept the dogs. He did not charge any extra payment for the journey to include the guide dogs. He opened the doors to the vehicle and assisted us out of the vehicle. He had good communication throughout the journey.</p> <p>The feedback on vehicle was that there was enough room, but may be better to send a larger vehicle for a booking of 3 passengers and 2 guide dogs.</p>
3	<p>Driver passed this test purchase with good feedback from the guide dog owners. The driver was very helpful and polite and was willing to accept the dogs. He did not charge any extra payment for the journey to include the guide dogs.</p> <p>The feedback on vehicle was that there was enough room, but may be better to send a larger vehicle for a booking of 3 passengers and 2 guide dogs.</p>
4	<p>Driver passed this test purchase with good feedback from the guide dog owners. The driver was very helpful and polite and was willing to accept the dogs. He got out the car to help access into and out of the vehicle. He did not charge any extra payment for the journey to include the guide dogs. He opened the doors to the vehicle and assisted us out of the vehicle. He had good communication throughout the journey.</p> <p>As the vehicle you sent was a licensed by Preston City Council I will pass the feedback onto their licensing department.</p>